How to Open a PDF

Reemployment Assistance Process Guide







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Reemployment Assistance Process Guide

Throughout the Reemployment Assistance benefits process, you may need to open a Portable Document Format (PDF) file.

Windows

Adobe Acrobat Reader is the most popular software program to download PDFs. To download the free software on to your Windows desktop computer, go to <u>https://get.adobe.com/reader/</u>. Unclick the McAfee optional offers. If you would like to add the Acrobat Reader extension to your Chrome browser, make sure that box is checked. After downloading and installing the software, click on the file you want to open.

Mac Device with OS X or Higher

Double-click the file you want to open. OS X comes with Preview, a tool that opens a variety of files, including PDFs.

Android Device

Download a free PDF app (such as Adobe Acrobat Reader) from the Google Play store then click the file you want to open.

Need More Help?

Public Library: Libraries can help with many things, including letting you use a computer, printer, copier, scanner, or fax machine. Some libraries also have staff available who may be able to help guide you through the application process.

Find your local library at https://myfloridalibrary.com/find/.

Florida Department of Economic Opportunity (DEO): You can contact DEO (<u>https://floridajobs.org</u>) online or by phone:

Online Contact Form

To contact DEO through their online contact form:

- Go to their website at https://www.floridajobs.org
- Choose Reemployment Assistance Resources
- Choose ? Reemployment Assistance Help Center
- Choose I am CLAIMANT
- Complete the form based on your question

Call DEO

You can call the Reemployment Assistance Customer Service Center at 833-352-7759 or 850-245-7105.

DEO offers special assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. They also provide special assistance to people who need help filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities.

We hope that you found this information helpful. Visit our YouTube channel at <u>https://tinyurl.com/2naxd95v</u> for more videos on applying for reemployment assistance benefits in Florida.