2022 Annual Meeting

November 4, 2022



Continuing Education

3744 Online Training Opportunities

7 Conferences & Workshops

10 Interest Group Sessions

12 @ Your Library

51 Scholarships

2398 recording views

\$23,514.15 in Scholarships 5106 attendees





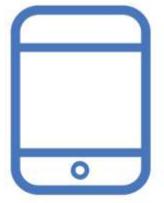
Launchpads & Wonderbooks

\$77,805

1173 devices

E-books & E-audiobooks

Participating libraries = 26Number of titles = 37,329



Vendor Discounts

47 Vendors

Discounts of 10% to 45%



Panhandle Library Access Network, Inc.

2021/2022 Board of Directors

Mary Balint, President
Vicky Stever, Vice-President
Robin Shader, Secretary/Treasurer
LisaMarie Bartusik
Caitlin Cerise
Stephanie Clark
Renae Rountree
Faye Watkins
Melissa White

PLAN Staff

Charles Mayberry, Executive Director
Carol DeMent, Assistant Director
Regina Burgess, Director of Professional Development
Rachel Villalobos, Manager of Administrative Services



PLAN MEMBERS October 2022

Apalachicola Margaret Key Public Library
Chipola College
Escambia County District Schools
Florida A & M University
Florida Geological Survey
Florida State University Libraries
Gadsden County Public Library
Gulf Coast State College
Gulf County Schools
Hurlburt Field Base Library
Keiser University – Tallahassee
LeRoy Collins Leon Co. Public Library
Northwest Regional Library System

Okaloosa County Public Library Coop.
Panhandle Public Library Coop. Sys.
Pensacola State College
Santa Rosa County Library System
Santa Rosa District Media
Tallahassee Community College
University of West Florida
UWF Historic Trust Archive
Walton County Public Library
Warren D. Allen Music Library, FSU
Washington County Public Library
West Florida Public Libraries
Wilderness Coast Public Libraries





Panhandle Library Access Network, Inc. Annual Meeting November 4, 2022

Agenda

9 AM CT / 10 AM ET

Welcome & Introductions

- Mary Balint, Board President
- A Word from the Division Amy Johnson

Staff Reports

- Charles Mayberry, Executive Director
- Carol DeMent, Assistant Director
 Rachel Villalobos, Manager of Administrative Services
- Regina Burgess, Director of Professional Development

10:00 AM CT / 11:00 AM ET

Business Meeting

- Vote to approve the minutes of last year's Annual Meeting
- Election of Board of Directors

10:30 AM CT / 11:30 AM ET **Break**

11:00 AM CT / 12:00 AM ET Unconference

12:00 PM CT / 1:00 PM ET

Lunch & Mini Board Meeting

1:00 PM CT / 2:00 PM ET Round Table Discussions

2:00 PM CT / 3:00 PM ET Retirement Party



Panhandle Library Access Network Executive Director's Report for FY2021-2022

Overview

I am pleased to report that we had an exceptional year. We accomplished many projects with the five (5) grants we obtained. A lot of time and hard work was invested in them, resulting in our best year ever in grant funding. The total grant funding for the fiscal year was just over \$1 Million dollars (\$1,003,399). With those grants, we were able to provide the following for the libraries in the cooperative:

- Purchase e-Books and E-Audiobooks, for PLAN's *OverDrive* Cooperative Purchasing Group.
 - o (from the *Library Cooperative Grant* \$400,000)
- Provide webinars, self-paced instruction, at your library training, conferences, and scholarships -- free of charge -- to member library staff via PLAN's Continuing Education for Library Staff Program.
 - o (from an LSTA Grant of \$220,000)
- Purchase Playaway LaunchPad and WonderBook devices for PLAN's public libraries; enlarge the collection of e-Books, e-Audiobooks in PLAN's OverDrive Cooperative Purchasing Group; and make Universal Class and e-Magazines available for PLAN libraries.
 - o (from an LSTA Grant entitled, *Lifelong Learning & Literacy* \$163,577)
- Engage an instructor to assist PLAN libraries with the development of a Continuity of Operations plan.
 - (from an ARPA Grant entitled Continuity Planning for Libraries in the Panhandle \$20,979)
- Provide a consultant for our libraries to perform technology assessments and planning, identify and fill urgent technology needs, technology training for staff, and develop new library websites where needed.
 - (from an ARPA Grant entitled Technology Planning & More for Libraries in the Panhandle \$198,843)

It should be noted that obtaining the above amount of grant funding, when it was sorely needed due to the lingering economic effects of the COVID-19 pandemic, would not have been possible without the dedication and hard work of Florida's *Division of Library and Information Services*. When the proposals for the above five (5) grants were written in 2020 the country was still deep into the COVID-19 pandemic. The prospect of obtaining government funding for library projects was doubtful. However, the Division secured for Florida's libraries the LSTA grant funding and *new* grant funding through the American Rescue Plan Act (ARPA). Our heartfelt thanks go to our State Librarian, Amy Johnson, and her staff at the *Division*.



Continuing Education for Library Staff

PLAN provided many opportunities for library staff training, including scholarships, webinars, webinar recordings, self-paced training, @ Your Library workshops, and conferences.

| Type of Training | Total Number | Total Attendance | Total Hours |
|---------------------|-----------------|---------------------|----------------|
| Webinars | 37 | 645 | 45 |
| Recordings | 2,398 | 2,398 | 650 |
| Self-Paced Training | 1,309 | 1,309 | 535 |
| Conferences | 7 | 215 | 39 |
| @ Your Library | 12 | 345 | 44 |
| Scholarships | 51 | 51 | 754 |
| TOTALS | 3,814 | 4,963 | 2,067 |

Continuing Education Resources

PLAN CE Events: https://www.plan.lib.fl.us/training/events/

PLAN Self-Paced Training: https://www.plan.lib.fl.us/self-paced-training-

opportunities/

PLAN Webinar Recordings: https://www.plan.lib.fl.us/webinars/

WebJunction: http://learn.webjunction.org/

Florida Library Webinars: https://floridalibrarywebinars.org/

State Library eCard: https://tinyurl.com/lxz7jsp

Tech-Talk

Sign up to receive emails: https://tinyurl.com/y44hwjy8
 Tech-Talk Database: https://www.tech-talk.com/

Username: planPassword: plan

Multitype Library Cooperatives:

Tampa Bay Library Consortium: https://tblc.org/
 Northeast Florida Library Information Network: https://neflin.org/
 Southwest Florida Library Network: https://swfln.org/

National Network of Libraries of Medicine: https://nnlm.gov/training/classes-by-

category



Cooperative Purchasing Program

In fiscal year 2021-2022 electronic resources continued to show strong usage. Thanks to the willingness of the participating libraries to share their collections through the Advantage program, the shared collection has grown greatly. The total holdings equal 37,329 titles, which is an increase of 76%. PLAN and its members contributed \$236,032 in Platform fees and content for FY 2021-2022. In the coming year, PLAN will spend at least an additional \$90,000 to add content.

| Collection size | 9/30/2021 | 9/30/2022 |
|-----------------|-----------|-----------|
| eBooks | 14,727 | 21,406 |
| eAudios | 9,764 | 11,611 |
| eMagazines | 3,844 | 4,312 |
| | 28,335 | 37,329 |

Since the beginning of the Cooperative Purchase program, PLAN and the participating libraries have contributed to the collection. Individual libraries have made additional contributions to the collection through purchases shared with the group.

| OverDrive - Shared titles | 9/28/2022 |
|-------------------------------------------------------------------|---------------|
| Library | Shared Titles |
| Leroy Collins Leon County Library | 12,466 |
| Northwest Regional Library System | 2,961 |
| Okaloosa County Public Library Cooperative | 16,219 |
| Panhandle Public Library Cooperative System | 476 |
| Walton County Public Library System | 780 |
| West Florida Public Libraries | 91 |
| Wilderness Coast Public Libraries *not yet an Advantage Member | 0 |
| | 32,993 |

Universal Class

As part of the Lifelong Learning and Literacy grant, PLAN renewed the subscription to Universal Class. PLAN's 2022-2023 Coop grant, will fund another year of this service for Cooperative Purchase participants.



Vendor Discounts

PLAN negotiated with forty-seven (47) companies selling products and services to libraries to offer discounts to PLAN members. Details are available on the PLAN website with full descriptions and contact information for those companies. Discounts range from 10% to 45% on selected products and services. If you have suggestions of more vendors to add, a link to email PLAN is available on the PLAN website.

Playaway Products

During the 2021-2022 fiscal year, PLAN purchased, with grant funding, 304 Launchpads and 869 Wonderbooks at a significant volume discount. Launchpads are pre-loaded electronic tablets created for children and designed for library circulation. Wonderbooks are print books with a ready-to-play audiobook inside. The devices do not need an Internet connection, making them ideal for rural areas. Distribution was based on the total population in each county. The response from library staff and users has been enthusiastic.

Advocacy

Work continues among the five Multitype Library Cooperatives to increase the amount of State funding provided by the Library Cooperative Grant. The Directors of the MLCs have met with the current Secretary of State (Cory Byrd) regarding this and will continue efforts with the key legislators and committee chairs to accomplish this. Our lobbying firm (Johnson & Blanton) is working on our behalf and guiding us through the process.

This report is respectfully submitted by:

Charles R. Mayberry

Charles Mayberry Executive Director



Continuing Education Program Market Value

The market value for PLAN's Continuing Education program includes scholarships, conferences, workshops, self-paced training, live webinars, and webinar recordings. The market value is based on the average cost a participant would have to pay to a vendor as a registration fee.

| Library | Sch | olarships | @ Your Library orkshops | Со | nferences | Li | ve Webinars | elf-Paced Training | Webinar Recordings |
|---------------------------------------------|-----|-----------|-------------------------------|----|-----------|----|-------------|-----------------------|-----------------------|
| Apalachicola Margaret Key Library | \$ | 1,584 | | \$ | 150 | | | | |
| Chipola College | | | | | | \$ | 160 | | |
| Escambia County School District | \$ | 2,018 | \$ 13,250 | \$ | 700 | | | | |
| Florida A&M University | | | | \$ | 1,525 | \$ | 2,440 | \$ 1,451 | |
| Florida Geological Survey | | | | | | | | | |
| Florida State University | \$ | 1,380 | \$ 360 | \$ | 1,675 | \$ | 2,640 | \$ 729 | |
| Gadsden County Public Library | \$ | 2,381 | | \$ | 975 | \$ | 160 | \$ 5,348 | |
| Gulf Coast State College | \$ | 500 | | \$ | 825 | \$ | 1,440 | \$ 20 | |
| Gulf District Schools | | | | | | | | | |
| Hurlburt Base Library | | | | \$ | 150 | \$ | 80 | | |
| Keiser University | | | | \$ | 275 | \$ | 160 | | |
| LeRoy Collins Leon County Public Library | | | \$ 2,100 | \$ | 1,150 | \$ | 1,880 | \$ 6,216 | |
| Northwest Florida State College | | | | | | | | | |
| Northwest Regional Library System | \$ | 2,537 | \$ 10,640 | \$ | 2,625 | \$ | 360 | \$ 11,943 | |
| Okaloosa County Public Library Cooperative | \$ | 2,882 | \$ 16,450 | \$ | 4,325 | \$ | 3,480 | \$ 12,564 | |
| Panhandle Public Library Cooperative System | \$ | 2,351 | \$ 2,190 | \$ | 3,450 | \$ | 1,240 | \$ 448 | |
| Pensacola State College | \$ | 1,520 | | \$ | 3,475 | \$ | 880 | \$ 812 | |
| Santa Rosa County Library System | \$ | 104 | \$ 120 | \$ | 1,375 | \$ | 240 | \$ 203 | |
| Santa Rosa County District Schools | | | \$ 8,000 | \$ | 575 | \$ | 160 | | |
| Tallahassee Community College | \$ | 308 | \$ 240 | \$ | 975 | \$ | 1,160 | \$ 4,328 | |
| University of West Florida | \$ | 880 | \$ 840 | \$ | 6,225 | \$ | 2,920 | \$ 588 | |
| UWF Historic Trust Archive | | | | | | \$ | 80 | | |
| Walton County Public Library System | \$ | 800 | \$ 4,200 | \$ | 425 | \$ | 1,640 | \$ 6,027 | |
| Warren D. Allen Music Library (FSU) | | | | | | | | | |
| Washington County Public Library | \$ | 919 | \$ 5,500 | \$ | 1,250 | \$ | 760 | \$ 9,183 | |
| West Florida Public Libraries | | | \$ 120 | | | \$ | 560 | \$ 4,689 | |
| Wilderness Coast Public Libraries | \$ | 4,400 | | \$ | 425 | \$ | 240 | | |
| Non-members | | | \$ 1,920 | \$ | 56,375 | \$ | 42,840 | | |
| TOTALS | \$ | 24,565 | \$ 65,930 | \$ | 88,925 | \$ | 65,520 | \$ 64,548 | \$ 93,713 |



How Market Value is Calculated:

Scholarships: Calculated on actual funds awarded

@ Your Library Workshops: \$80 per hour online; \$175 for <4 hour workshop; \$275 for >4 hour workshop

Conferences: \$175 for <4 hour conference; \$275 for >4 hour conference

Live Webinars: \$80 per hour [based on ALA rates]
Self-Paced Training: \$80 per hour [based on ALA rates]

Webinar Recordings: \$35 per hour





Financial Reports



021/2022 Financial ReportTentative pending completion of financial review

| INCOME | Соор | LSTA CE | LSTA Literacy | ARPA COO | ARPA Tech | Local Match | Local Non- Match | TOTAL |
|---------------------|---------|---------|------------------|----------|--------------|----------------|---------------------|-----------|
| Grants | 400,000 | 220,000 | 163,577 | 20,979 | 198,843 | | | 1,003,399 |
| Dues | | | | | | | 58,000 | 58,000 |
| Services | | | | | | 177,014 | | 177,014 |
| Workshop/Conference | | | | | | | 1,784 | 1,784 |
| Contract fees | | | | | | | 2,000 | 2,000 |
| Admin fees | | | | | | | 17,820 | 17,820 |
| Total Income | 400,000 | 220,000 | 163,577 | 20,979 | 198,843 | 177,014 | 79,604 | 1,260,017 |

| EXPENDITURES | Соор | LSTA CE | LSTA Literacy | ARPA COO | ARPA Tech | Local Match | Local Non- Match | TOTAL |
|----------------------------|---------|---------|------------------|----------|--------------|----------------|---------------------|---------|
| Salary & Benefits | 239,017 | 104,473 | 27,117 | | | 3,257 | 814 | 374,678 |
| Admin Support | | | | | | | | |
| Contractual Services | | | | | | | | |
| Website maint. | 700 | 500 | | | | | | 1,200 |
| IT Maint. Services | 500 | 500 | | | | | | 1,000 |
| Consultant | | | | 12,000 | 86,000 | | | 98,000 |
| Total Contractual Services | 1,200 | 1,000 | 0 | 12,000 | 86,000 | 0 | 0 | 100,200 |
| Travel | 8,181 | 0 | | 903 | 1,909 | 0 | 681 | 11,674 |
| Equipment | 3,450 | 0 | | 0 | 19,411 | 0 | 0 | 22,861 |
| Supplies | 2,927 | 0 | | 6,169 | 200 | 24 | 0 | 9,320 |
| Other | | | | | | | | |
| Admin Fee | | | | 1,907 | 15,913 | | | 17,820 |
| Bank Charges | 811 | 38 | | | | | 393 | 1,242 |



| Dues & Subscriptions | 2,097 | | | | | | | 2,097 |
|--------------------------------------|---------------|---------------|---------------|--------------|---------------|---------|--------|-----------|
| Equipment < \$1000 | 1,898 | | | | 75,410 | | | 77,308 |
| Insurance | 2,775 | | | | | | | 2,775 |
| Maintenance Services | 4,993 | | | | | 300 | | 5,293 |
| Postage | 304 | | | | | 15 | | 319 |
| Professional Fees | 19,900 | 650 | | | | | 12,000 | 32,550 |
| Recruitment | 299 | | | | | | | 299 |
| Rent | 8,000 | 3,500 | | | | 500 | | 12,000 |
| Software | 3,974 | 1,984 | | | | | | 5,958 |
| Cloud Services | 500 | 745 | | | | | | 1,245 |
| Telecom | 4,258 | 1,361 | | | | 100 | 60 | 5,779 |
| Utilities | 1,786 | 650 | | | | 100 | | 2,536 |
| Total Other | 51,595 | 8,928 | 0 | 1,907 | 91,323 | 1,015 | 12,453 | 167,221 |
| Total Admin Support | 67,353 | 9,928 | 0 | 20,979 | 198,843 | 1,039 | 13,134 | 311,276 |
| Products & Services | | | | | | | | |
| OCLC-Holdings Maint. | | | | | | 23,383 | | 23,383 |
| Member OCLC fees | | | | | | 18,928 | | 18,928 |
| Cooperative Purchasing | 80,951 | | 58,655 | | | 96,426 | | 236,032 |
| Launchpads | | | 77,805 | | | 70 | | 77,875 |
| Workshops | 12,679 | 105,599 | | | | | 6,985 | 125,263 |
| Total Products & Services | 93,630 | 105,599 | 136,460 | 0 | 0 | 138,807 | 6,985 | 481,481 |
| TOTAL | \$ 400,000 | \$ 220,000 | \$ 163,577 | \$ 20,979 | \$ 198,843 | 143,103 | 20,933 | 1,167,435 |



2022/2023 Budget

| Income | Соор | LSTA Training | Local Match | Local Non- Match | TOTAL |
|------------------------------|---------|------------------|----------------|------------------------|---------|
| Grants | 400,000 | 218,429 | 0 | 0 | 618,429 |
| Dues | 0 | 0 | 0 | 57,000 | 57,000 |
| Services | | | | | |
| Service: CatExpress | | | 13,860 | | |
| Service: Member OCLC charges | | | 16,000 | | |
| Service: Coop. Purchase | | | 145,800 | | |
| Total Services | 0 | 0 | 175,660 | 0 | 175,660 |
| Meeting/Workshop | 0 | 0 | 0 | | 0 |
| Administrative Fees | 0 | 0 | 0 | 0 | 0 |
| Total Income | 400,000 | 218,429 | 175,660 | 57,000 | 851,089 |

| EXPENDITURES | Соор | LSTA Training | Local Match | Local Non- Match | TOTAL |
|----------------------------|---------|------------------|----------------|------------------------|---------|
| Total Salary & Benefits | 221,379 | 83,981 | 3,536 | 884 | 309,780 |
| Admin Support | | | | | |
| Contractual Services | | | | | |
| IT and website | | | _ | | |
| maintenance | 5,500 | 500 | 0 | 0 | 6,000 |
| Total Contractual Services | 5,500 | 500 | 0 | 0 | 6,000 |
| Travel | 18,450 | 0 | 0 | 1,000 | 19,450 |
| Equipment | 5,000 | 0 | 0 | 0 | 5,000 |
| Supplies | 4,000 | 0 | 0 | 500 | 4,500 |
| Other | | | | | |
| Bank Charges | 828 | 28 | 0 | 600 | 1,456 |
| Dues & Subscriptions | 1,450 | 0 | 0 | 0 | 1,450 |
| Equipment < \$1000 | 2,000 | 0 | 0 | 0 | 2,000 |
| Equipment Repairs | 750 | 0 | 0 | 0 | 750 |
| Insurance | 2,037 | 0 | 0 | 0 | 2,037 |
| Maintenance Services | 4,250 | 0 | 0 | 0 | 4,250 |
| Postage | 300 | 100 | 25 | 0 | 425 |
| Professional Fees | 16,000 | 739 | 0 | 20,000 | 36,739 |
| Rent | 8,000 | 3,500 | 500 | 0 | 12,000 |
| Software | 2,404 | 2,527 | 0 | | 4,931 |
| Cloud services | 1,000 | 1,000 | 0 | 0 | 2,000 |
| Telecom | 4,274 | 1,458 | 100 | 0 | 5,832 |
| Utilities | 1,925 | 675 | 100 | 0 | 2,700 |



| Total Other | 45,218 | 10,027 | 725 | 20,600 | 76,570 |
|---------------------------|---------|---------|--------|--------|---------|
| Total Admin Support | 78,168 | 10,527 | 725 | 22,100 | 111,520 |
| Products & Services | | | | | |
| Member OCLC ILL charges | 0 | 0 | 16,000 | 0 | 16,000 |
| OCLC-Holdings Maint. | 0 | 0 | 13,560 | 0 | 13,560 |
| Cooperative Purchasing | | | | | |
| Group | 87,953 | 0 | 60,000 | 0 | 147,953 |
| Training | 12,500 | 123,921 | 0 | 12,000 | 148,421 |
| Total Products & Services | 100,453 | 123,921 | 89,560 | 12,000 | 325,934 |
| | \$ | \$ | \$ | \$ | \$ |
| TOTAL | 400,000 | 218,429 | 93,821 | 34,984 | 747,234 |





Business Meeting



PANHANDLE LIBRARY ACCESS NETWORK MINUTES OF THE ANNUAL MEETING 5 November 2021

Niceville Community Center and Online

Mary Balint welcomed the members and called the annual meeting to order. Thirty-one attendees representing seventeen member institutions were present.

The minutes of the 2020 Annual Meeting were approved.

STATE OF THE COOP REPORT

Charles Mayberry and PLAN staff reviewed PLAN budgets, activities and programs for the past year and the coming year.

Grants

For FY2020-2021, PLAN received the following grants: State Library Cooperative Grant - \$0 LSTA Grant - \$220,000 CARES Grant - \$175,000

For FY2021-2022, PLAN received the following grants: State Library Cooperative Grant - \$400,000 LSTA CE Grant - \$220,000 LSTA Lifelong Learning & Literacy grant - \$163,577 ARPA Continuity of Operations Planning grant - \$20,979 ARPA Technology Planning grant - \$198,843

Detailed financial reports were included in the packets.

BOARD ELECTION

The nominees chosen by the nominating committee were:

- Public: Mary Balint, Panhandle Public Library Cooperative System
- Special: Lisa Marie Bartusik, Pensacola State College (At-Large candidate*)
- Academic: Faye Watkins, Florida A & M University
- Public: Robin Shader, Northwest Regional Library System, to complete the term of Debra Sears.

A motion was made to approve the board slate as presented. The motion was approved.

CHANGE TO MEMBER DUES STRUCTURE

Charles R. Mayberry

A motion was made to accept the proposed change to the dues structure as presented by the Board Dues Committee. The motion was approved.

The meeting was adjourned.

Respectfully submitted, Charles Mayberry

Executive Director



Official Slate of Nominees PLAN Board of Directors November 4, 2022

PUBLIC REPRESENTATIVE - Term will expire 2025 Courtney Whitaker, Wilderness Coast Public Libraries

PUBLIC REPRESENTATIVE - Term will expire 2025 Pamela Monroe, LeRoy Collins Leon County Public Library

AT-LARGE REPRESENTATIVE - Term will expire 2025 Vicky Stever, Okaloosa County Public Library Cooperative

Newly elected Board members and the members below will serve as the PLAN Board for 2022/2023:

| TYPE | NAME & INSTITUTION | TERM |
|----------|---------------------------------------------------|----------------|
| | | EXPIRES |
| Public | Mary Balint, Panhandle Public Library Coop System | 2023 |
| At-Large | Lisa Marie Bartusik, Pensacola State College | 2023 |
| Academic | Faye Watkins, Florida A & M University | 2023 |
| Public | Caitlin Cerise, Walton County Public Library | 2024 |
| Academic | Michelle White, Escambia County School District | 2024 |
| Academic | Stephanie Clark, University of West Florida | 2024 |



Goodbye

When I first started as a part-time assistant to Selma Jaskowski in 1991, PLAN was in a tiny one room office in the Panama City Marina. I had no idea PLAN would be my work home for this long. Over 31 years, my job description changed many times. There was always some new challenge, which kept my work interesting. Over the years I managed many projects, including Retrospective conversion, Union Listing, Equipment loans and Internet access for members, scheduling Continuing Education opportunities, and designing and maintaining PLAN's website. I enjoyed teaching library staff about new services and technologies: OCLC ILL, CatExpress, FirstSearch, and especially web design.

I have worked in libraries since high school. This job has been the most enjoyable one I have ever had. That is mostly due to the people I have worked with at PLAN and in the libraries. PLAN's three supportive directors, Selma, Bill Conniff, and Charles, have encouraged me and allowed me to develop new skills. They are great mentors. The good humor of my coworkers helped create a relaxed, but productive environment. I am pleased to call many of them my friends.

It takes a special person to work in libraries. It's been my pleasure to work with so many dedicated people in Florida libraries. I will miss you all, but hope to see you again.

Carol DeMent

